



SANCHAR NIGAM EXECUTIVES' ASSOCIATION

KERALA CIRCLE

(Largest Association of Executives in BSNL)
SNEA Bhavan, Dharmalayam Road, TVM-695001

Circle President Dr.V.G.Sabu AGM, Trivandrum Mob: 9446433433	Circle Secretary Jithesh.K.P SDE, Kannur Mob: 9447707475	Circle Treasurer Suneer.S AO, Circle Office Mob: 9447341693
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No.SNEA/Kerala/2021/16

dated 15th July 2021

To
The CGMT
BSNL, Kerala Circle

Respected Sir,

Sub: Request to take immediate steps for addressing issues wrt e-Office (speed/errors) - reg.

There are rampant complaints from administrative offices including BSNL Kerala Circle Office regarding degradation in performance of e-file system.

Frequent disruption in connectivity/repeated errors associated with the application is resulting in unwanted delay & multiple/repeated activities on the same file causing confusion and resulting in frustration.

Kindly do the needful to take up with the concerned authority for increasing the bandwidth/arranging direct route from Kerala to Noida server so as to settle the bandwidth/connectivity related issues.

Thanking You,

Sincerely Yours

Jithesh K P
Circle Secretary
SNEA Kerala Circle